



ABHINABA CHATTERJEE

PROJECT CONSULTANT



BISHARPARA, P.O – BISHOR PARA,
P.S – AIR PORT, KOLKATA –700158



+91 87776 20095



abhinaba.c.start2011@gmail.com



www.abhinaba.in



25TH NOVEMBER 1988

CAREER SUMMARY

I have Diploma in UI game design from (MAAC) in 2011. I have 3 years of experience in BPO and more than 6 years working experience in the field of web design and development. I have expertise in following technologies HTML5 –CSS –Jquery – Javascript – knowledge in Angular 2 and Angular 8– PHP –Mysql. Apart from that I have knowledge in Project Management Using Agile Methodology (Jira and Trelo), Ui/Ux design concept, and responsive design concept. I have worked in different web applications, APIs, CRM based websites and managed various types of Linux web and email server like AWS G-Suite and other hosting provider C-panel and WHM.I have bidding experience through various portals like Up-work, Freelance, Guru and social media site etc. I have also knowledge in SEO and SMO and Technical Knowledge to Generate Prospective Leads through data mining. I am Proficient in handling various technical related queries and issues independently.

ACADEMIC DETAILS

2004

**W.B.B.S.E.
MADHYAMIK**

2006

**W.B.C.H.S.E.
HIGHER SECONDARY
(SCIENCE)**

2010

**B.A
CALCUTTA
UNIVERSITY**

TECHNICAL SKILLS



HTML, HTML5, CSS, JQUERY, JAVASCRIPT, ANGULAR 8, PHP, MYSQLDATABASE, PHOTOSHOP,
JIRA,TRELO,AWS, GOOGLE CLOUD WITH G-SUITE.

EXPERIENCE IN BPO (3 YRS)

**AUG 2008
TO
MAR 2010**

V & K SOFTECH LIMITED **Customer Care Officer**

I HAVE WORKED AS CUSTOMER CARE OFFICER (VODAFONE PROCESS)

DEALING WITH VARIOUS CLIENT INCLUDING INBOUND AND OUTBOUND.

DEALING WITH DOMESTIC AND FOREIGN CLIENTS OVER PHONE.

CREATING REPORT IN EXCEL AND SUBMITTING TO MANAGER AT THE END OF THE DAY.



**MAR 2010
TO
DEC 2010**

TECH MAHINDRA IT SERVICES **Customer Support Associate**

I WORKED AS CUSTOMER SUPPORT ASSOCIATE IN RELIANCE TELECOM



**DEC 2010
TO
DEC 2011**

FIRSTSOURCE SOLUTIONS LIMITED **Senior Customer Service Associate**

I HAVE WORKED THERE AS FULL TIMER AS & SENIOR CUSTOMER SERVICE ASSOCIATE & SINCE 28TH DECEMBER 2010 TO 31ST JULY 2011 THEN SWITCHED AS PART TIMER AND WORKED TILL DECEMBER 2011

EXPERIENCE IN IT SOFTWARE INDUSTRY (6 YRS)

**JAN 2013
TO
MAR 2014**

GUILD IT SOLUTIONS **Web Designer cum Online Bidder** **www.guilditsolutions.com**

WEB DESIGNER, ONLINE BIDDER ONLINE BIDDING, EXPERIENCE IN FREELANCER, UP-WORK, GURU



**MAY 2014
TO
APR 2017**

RGYCSM-KOLKATA **Web Designer cum Web Developer** **www.rgycsm.org**

DESIGNED AND DEVELOPED WEB APPLICATIONS AND WEBSITES AND MANAGED TEAM MEMBER AND PROJECT , ONLINE BIDDING EXPERIENCE IN FREELANCER, UP-WORK, GURU



**JUL 2017
TO
NOV 2019**

ORION EDUTECH PVT LTD **Web Designer cum Web Developer** **www.orionedutech.com**

DESIGNED AND DEVELOPED WEB APPLICATIONS AND WEBSITES, WEB SERVER ADMIN AND EMAIL SERVER MANAGEMENT TO MAKE SITE LIVE AND LEARN PROJECT MANAGEMENT SKILL IN HAVE KNOWLEDGE OF AGILE AND WATERFALL PROJECT MANAGEMENT CONCEPT USING JIRA AND TRELO SOFTWARE.



**NOV 2019
TO
DEC 2020**

WEB SPIDERS GROUP **Web Designer** **www.webspiders.com**

WORKED MAINLY ON HTML5 PSD TO HTML, FRAMEWORK USED BOOTSTRAP3 AND BOOTSTRAP 4, CSS AND JQUERY

KEY SKILLS

**1. CLIENT
COMMUNICATION**

**2. STRONG
COLLABORATIVE SKILLS**

**3. PROJECT
MANAGEMENT**

**4. SOFTWARE
SALES**

**5. WEB HOSTING
MANAGEMENT**

**6. PROBLEM
SOLVING ABILITY**

PERSONAL PROFILE

MARITAL STATUS : SINGLE

RELIGION : HINDUISM

NATIONALITY : INDIAN

LANGUAGES : ENGLISH, HINDI AND BENGALI

CONTACT AT + 91 87776 20095

w w w . a b h i n a b a . i n